### **MEETING MINUTES**

Project Name: IPRS **Doc. Version No: 1.0** Status: Final

IPRS Core Team Meeting **Meeting Name: Facilitator:** Thelma Hayter, DMH

Scribe: Sara Parks 12/15/04 Date: Time: 10 - 11 a.m.

Crossroads, Conference Room 3 Location:

### **IPRS Core Team Attendees:**

Sharlene Bryant Others: Cathy Bennett Tim Sullivan Χ Cheryl McQueen X Kellie Fessler Deborah Merrill Tim Gwyn Gary Imes Myran Harris Joyce Sims Sara Parks X Paul Carr Mike Frost Χ Rick Debell Christie Harris Χ

Thelma Hayter Jeffrey Poole

### **Attendees:**

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Alamance-Caswell Onslow Χ Albemarle **OPC** Х Catawba **Pathways** Х Centerpoint Pitt Х Х

Crossroads Riverstone Cumberland Roanoke-Chowan Durham Rockingham Х Sandhills/Randolph Eastpointe

Edgecombe-Nash SE Center Χ

Foothills SE Regional Х Χ Guilford **Smoky Mountain** Χ Х Tideland Χ Johnston Х **VGFW** Lee-Harnett Х

Mecklenburg Х Western Highlands Neuse Х Х New River Wilson-Greene Х Х

Wake

### **Attendees:**

### Agenda:

### Item No. Topics

1. **Division and EDS Review Upcoming checkwrites**: Dec 17, 30 Jan 7,14,21

Tim Sullivan: Update Medicaid issues

**BugCentral Status** 

**Key CSRs** 

**Operations Support**: File Maintenance, Security, and Help Desk

Area Programs joining this week:

### 2. Area Programs

Roll call

Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.

Review Dec 10 checkwrite results

Questions/comments about Upcoming checkwrites – Dec 17, 30 Jan

7, 14, 21

Agenda items

Approve 12/1 minutes for posting.

IPRS Questions or Concerns -

Tim Sullivan & Christie Harris – MMIS Updates

Medicaid Questions or Concerns

Updates to Roll Call?

Any other area program questions/comments?

December 22<sup>nd</sup> and December 29<sup>th</sup> Core Team Meetings are canceled.

DMH and/or EDS concluding remarks.

Next Meeting: January 5, 2004

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

### ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

### Item No. Topics

- 1. Review Dec 10 checkwrite:
- 2. **Upcoming Checkwrites:** Dec 17, 30 Jan 7, 14, 21 Volume should be normal for Medicaid
- 3. **Tim Sullivan -** Update Medicaid issues -
- 4. **Bug Central Status:** 7 bugs: 5 in customer review, 2 in process
- 5. **Key CSRs:** We have a meeting today following Core Team.
- 6. Operations Support File Maintenance, Security

### ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

# Item Topics No.

- 1. **Roll Call** (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
- 2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up wit on the issue.
- 3. Review Dec. 10th checkwrite
- 4. Questions/Comments about upcoming checkwrites: Dec. 17, 30 Jan 7, 14, 21
  - Q: Is December 30<sup>th</sup> last checkwrite for the year?
  - A: It is actually the first checkwrite for 2005.

### ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item	Topics			
No.				

# 5. Agenda items

### Approve 12/1 minutes for posting

IPRS Questions – 837 – The Division wants area programs to use HIPAA compliant 837 by April 2006. There are some area programs using consistent form and Thelma will send an email on using the HIPAA compliant 837.

- Q: Sandy (Crossroads) Is there a problem to delete end dates and re-establish for target pop end date 12/31/04 for internal substance abuse?
- A: If you delete it, you can re-establish with the same number, same date, type, and specialty.
- Q: Tom (Western Highlands) A client is eligible for Medicaid and meets age criteria for IPRS, does the claim automatically crossover to IPRS for their consideration if it denies for Medicaid?
- A: If it is a Medicaid client and services and denies for Medicaid, then we're not going to pay it. We will discuss this further and get back with you.

Tim Sullivan/Christie Harris – MMIS Updates, EOB 7000. No updates on TPL and 5145.

### **Medicaid Questions or Concerns**

- Q: Tom (Western Highlands) Are there any updates on insurance overrides?
- A: We will check with Christie.
- Q: Eileen (Eastpointe) CAT claims, is there any information in the July bulletin because I can't find it?
- A: We will follow-up on this one as well.
- Q: Lorraine 90862 counting unmanaged visits, does it apply to LME?
- A: We will take your question to Christie.
- 6. Updates to Roll Call?

# 7. Any other area program questions/comments:

Meetings for December 22<sup>nd</sup> and 29<sup>th</sup> are canceled.

### DMH and/or EDS Concluding Remarks:

8.

### **Action Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date	
AI#.							

### **Issue Items**

Print date: 04/26/05

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